



[MONTH, XX, 2019]

[Fname] [Lname]  
[Company]  
[Address 1], [Address 2]  
[City], [ST] [ZIP]

### ACTION REQUIRED

Effective October 1, 2019, Florida Community Care (FCC) is implementing an Electronic Visit Verification (EVV) requirement for Medicaid home health care and personal care services.

EVV electronically captures the time and location of services delivered. By reducing paperwork and manual data entry, you can schedule, monitor and verify visits and more quickly submit accurate claims.

### FCC is offering you two options for EVV implementation:

- If you already have an EVV solution, simply transmit your EVV files to Tellus, and continue to submit your claims data to FCC.
- Or, **at no charge**, use the **Tellus eVV platform**, which includes a simple mobile app for caregivers and a Web browser interface for office staff. Benefits include automatic matching against pre-authorizations, GPS verification and best-practice data protection.

With the Tellus eVV mobile app, caregivers can check their schedule and enter information with simple touchscreen clicks and signatures.

Besides identifying late or missed visits as they occur, schedulers and billers can track productivity over time to improve operations without compromising care.

EVV also helps reduce fraud, waste and abuse across the Medicaid system. This benefits everyone because it helps safeguard available funding for those who need services.

As with all transitions, there will be adjustments for everyone, and we appreciate your patience with the process.

To get started with Tellus or learn how to transmit your existing EVV files, please contact Tellus as soon as possible. FCC anticipates a go-live date on October 1, 2019. Watch your mail for more information.

TELLUSEVV  
ELECTRONIC VISIT VERIFICATION

800 Fairway Drive • Suite 360  
Deerfield Beach, FL 33441  
4tellus.com • 833-4Tellus





We look forward to helping you streamline your Medicaid home health care and personal care services, so you can focus on what's really important — delivering it well.

For questions or to learn more about EVV or transmitting files, visit [4tellus.com](http://4tellus.com), call **833-4TELLUS** or email [support@4tellus.com](mailto:support@4tellus.com).

Sincerely,

Josefina Carbonell  
President  
Florida Community Care

**The Cures Act requires your EVV system to electronically verify:**

- type of service performed
- who received the service
- date of service
- location of service
- who provided the service
- when the service began and ended

**The complete Tellus eVV solution can help you reduce claims denials**



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